

# EXPECTATIONS MATTER.

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**WE'RE COMMITTED TO EXCEED YOURS**

**COMBINING THE STRENGTHS OF USER  
EXPERIENCE DESIGN AND MODEL BASED  
TESTING**

Amersfoort 20 November 2014



**NSPYRE**

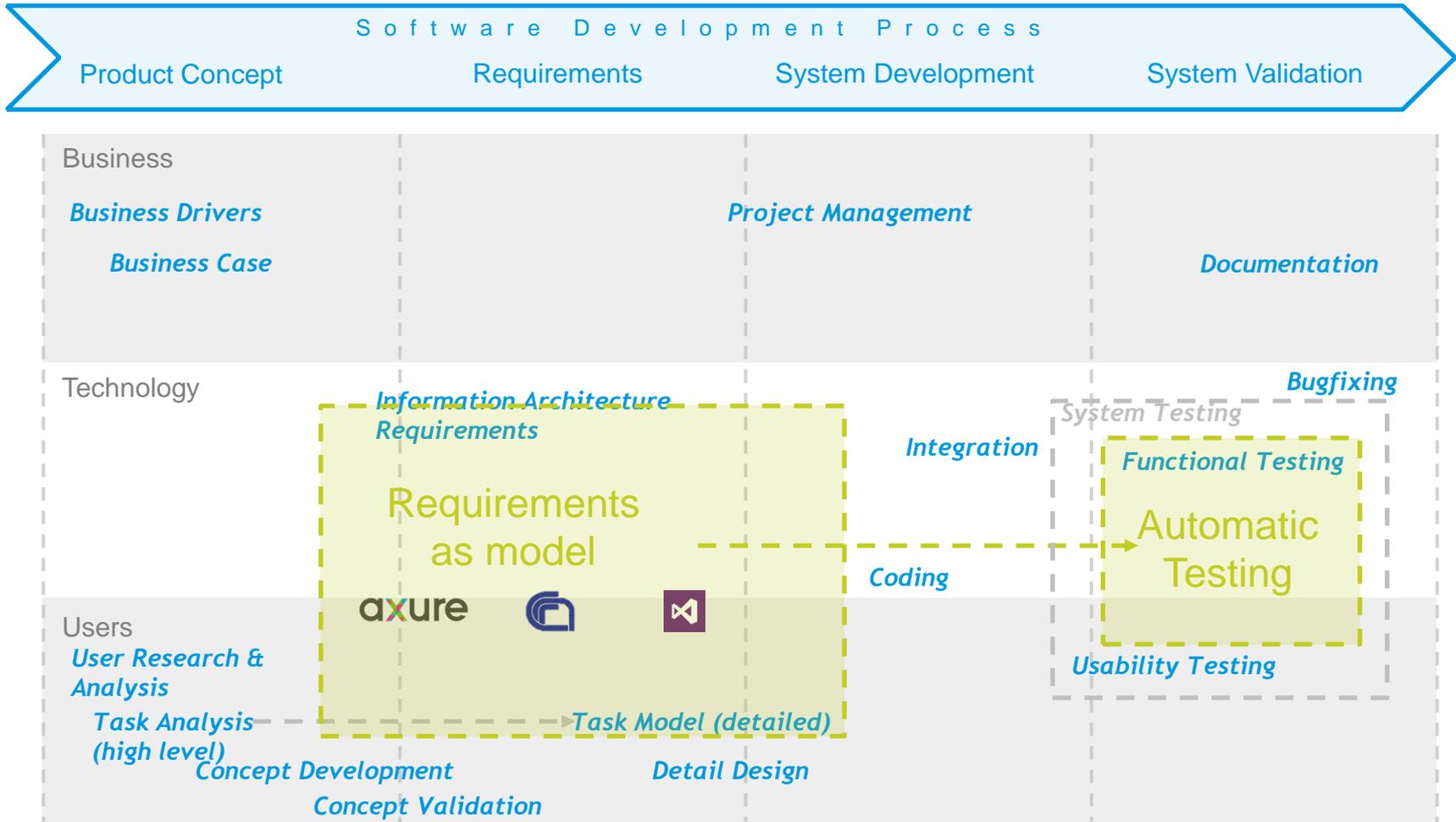
# CHALLENGES IN SOFTWARE DEVELOPMENT

- General: Pressure for shorter development times



- From Testing perspective
  - Testers come in at end of project  
limited time to build full understanding of system,  
requirements, usage scenarios
- From User Experience perspective
  - UX most involved in beginning of project  
actual implementation impacts user experience e.g.  
performance, exception handling, visual details, ...

# SYNERGY BETWEEN UX DESIGNERS AND SYSTEM TESTERS



# AGENDA

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- User Experience and Task Models

*By Anita Wierda*

- Model Based Testing and Ulspec tool

*By Rachid Kherrazi*

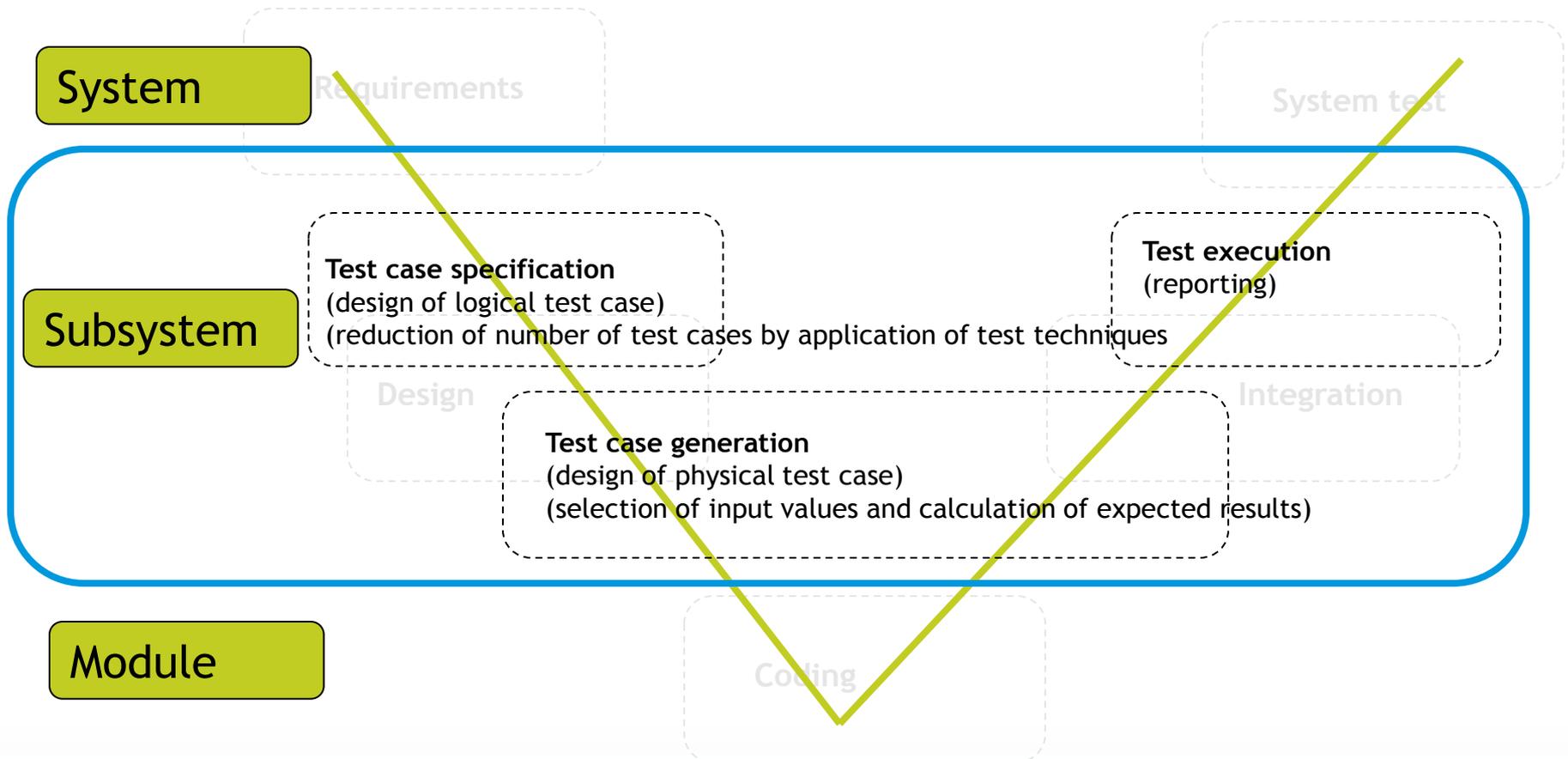
- From Task model to Test Model using Ulspec tool
- Case study and results
- Demo (during coffee break)

*By Neda Noorozi*

*Also involved in this project Arjan van der Meer*

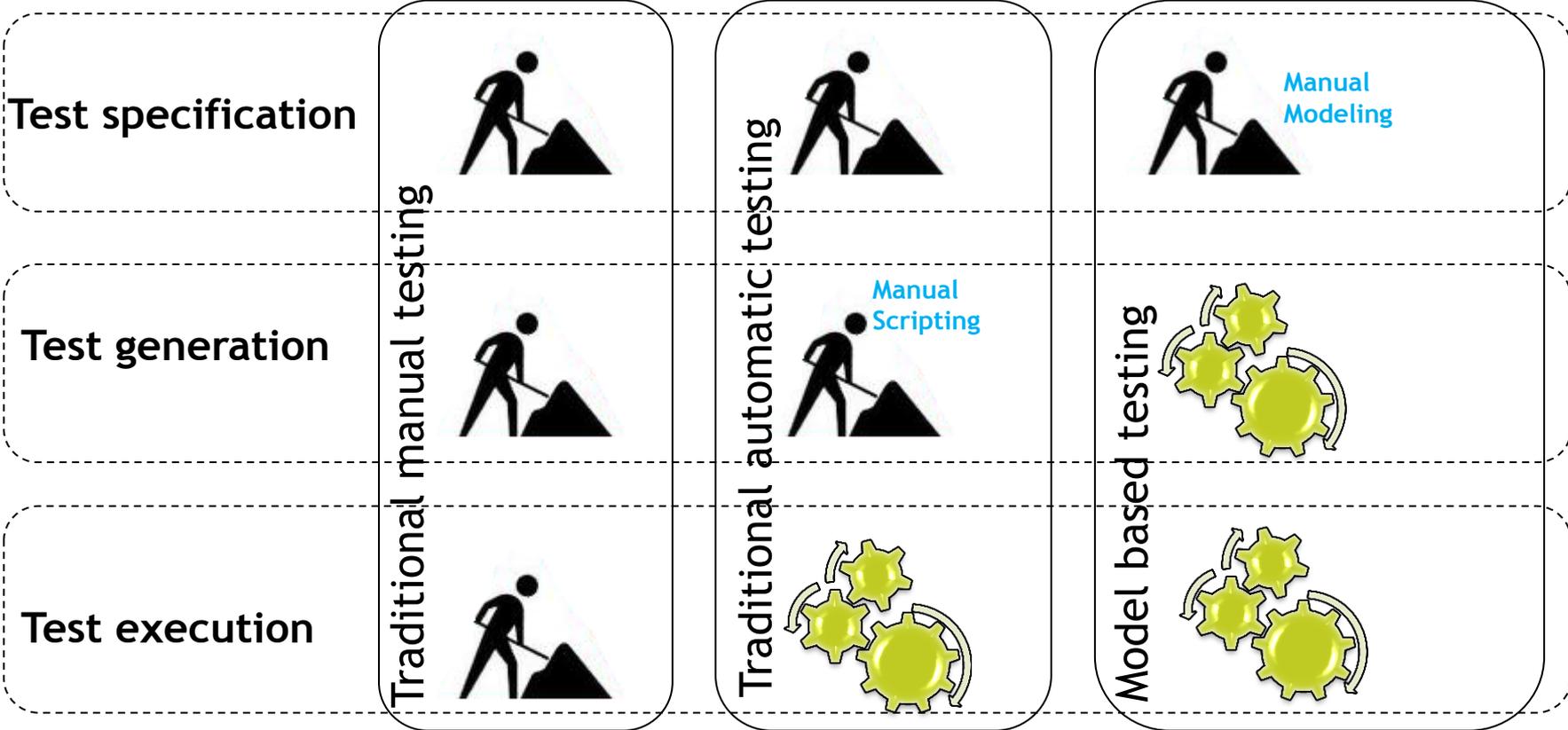
# TEST PROCESS

3 main steps in test process



# MBT IS THE AUTOMATION OF TEST CASE GENERATION

Manual Automatic



Testing skills

+ Scripting skills

+ Modeling skills

# WHY ARE MODELS NEEDED FOR TESTING?

System Under Test

The diagram illustrates a 'System Under Test' as a large blue-outlined rectangle. Inside, there are three nested components: 'Component A' (a light blue box), 'Component B' (a light blue box), and 'Component C' (a light blue box). 'Component A' contains 'Unit A1' and 'Unit A2'. 'Component B' contains 'Unit B1' and 'Unit B2'. 'Component C' contains 'Unit C1' and 'Unit C2'. Three grey callout boxes with green borders are connected to the diagram by lines: one points to 'Component B', one points to 'Component A', and one points to the overall system boundary.

Unit testing is insufficient

- Single unit may work properly in isolation
- Incorrect interaction between units may cause serious security/reliability failures

System-level testing:

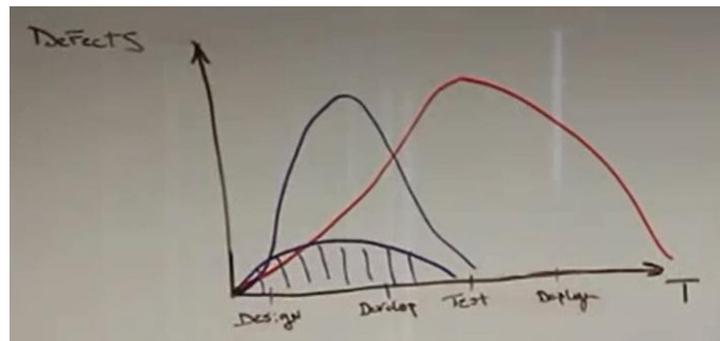
- Requires model of externally visible system behavior
- Traditional FSM-based testing does not scale

- Behavior is often reactive/nondeterministic
- Implementation is multi-threaded or distributed
- Thread scheduling hard to control
- State space is typically infinite

# SOME BENEFITS OF MODEL BASED

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- Increased productivity (increased automation)
- Better test script maintenance
- Improved product reliability (early defect detection)
- Agility ( Easily react to new feature changes, Reusability of test semantics, Early test engagement, Drive quality upstream)
- Increased employee satisfaction (challenging, new horizon, fun)



# MBT: CHALLENGES AND OPPORTUNITIES

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## Challenges:

MBT is not easy: Different mind shift from traditional testing (**Modeling skills**) and steep learning curve and high ramp up cost (**tooling**)

## Opportunities:

**Modeling skills:** specialized training and certification

- e.g. iSQI Certified MBT training (CMBT)
- Nspyre is a iSQI training provider



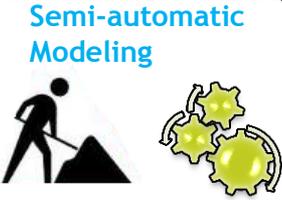
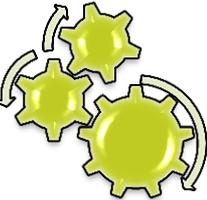
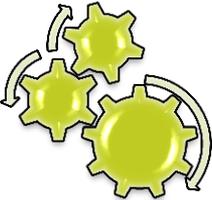
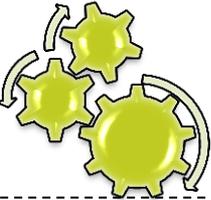
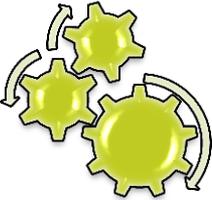
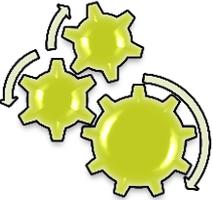
**Tooling:** More robust (Open Source) tools supporting integration of modeling, M2M transformation,...

- e.g. Nspyre Ulspec

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# SUPPORTING TOOLING

Manual Automatic

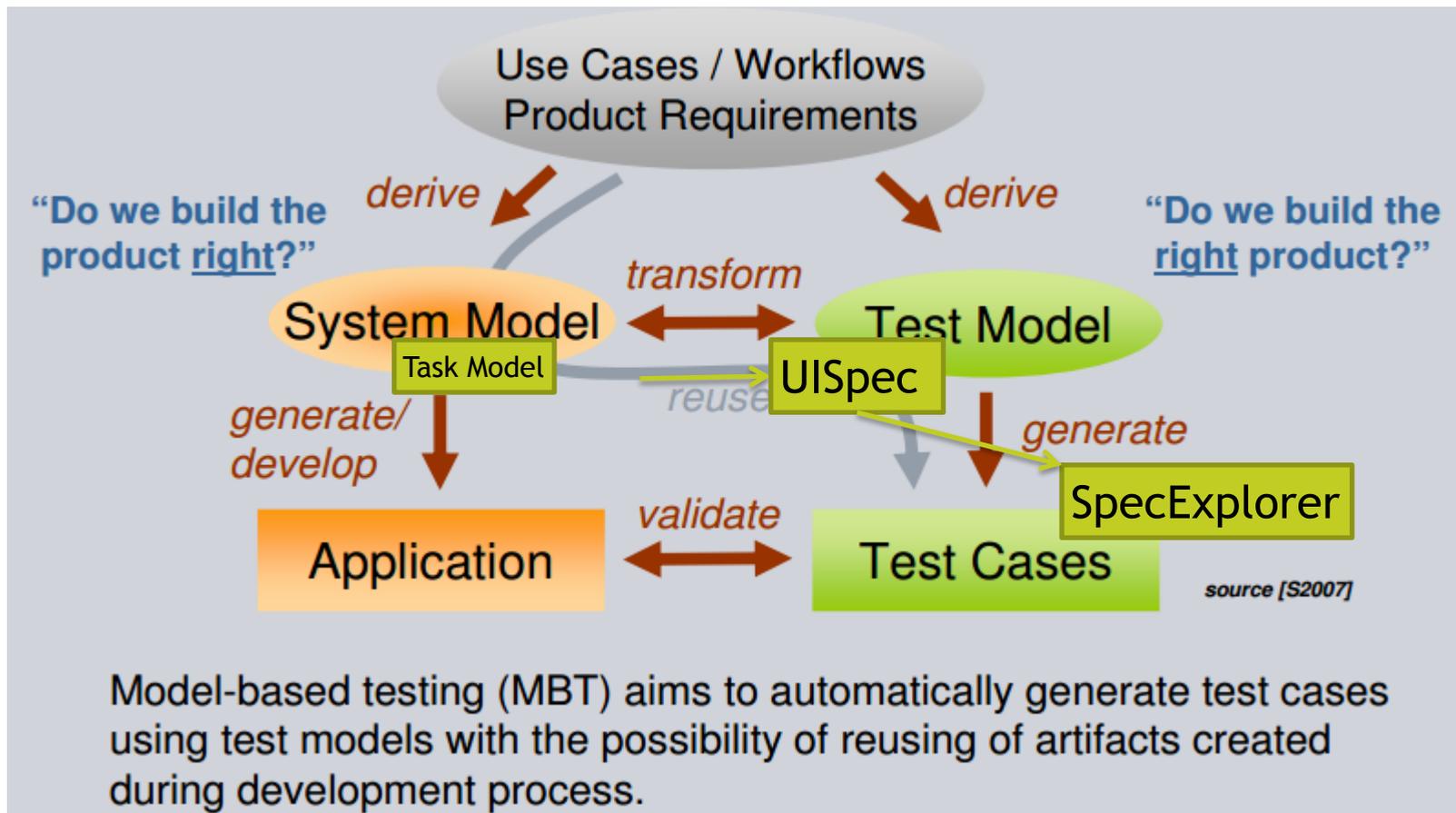
|                    |                                                                                     |                                                                                      |                                                                                       |                                                                                       |
|--------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| Test specification |    |     |    |    |
| Test generation    |    |    |    |    |
| Test execution     |  |  |  |  |

Testing skills

+ Scripting skills

Modeling skills

# IDEA: REUSE EXISTING MODELS



# MBT: WORKFLOW

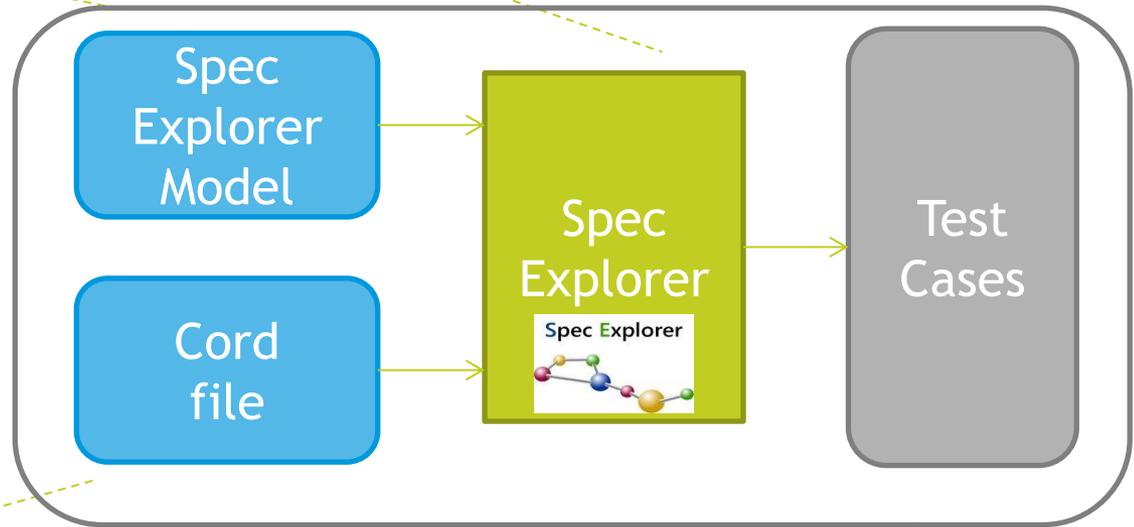
Model:

- Interface behavior

Spec Explorer (MBT tool):

- Generate automatically test cases

tester / modeler



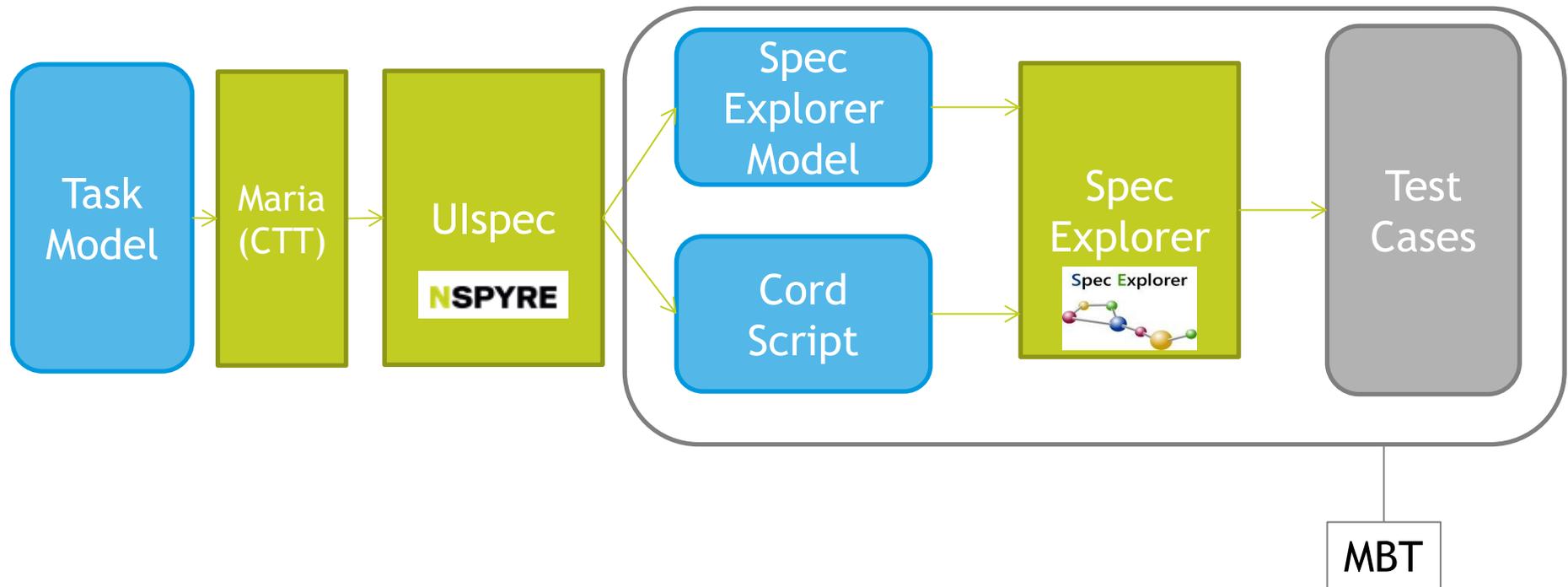
Cord file:

- Test Selection /Slicing /Scenario Selection
- Data Combination
- Model Composition

MBT

# UISPEC: WORKFLOW

Reuse existing UI Task models to generate Spec Explorer MBT models automatically



# AGENDA

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*By Rachid Kherrazi Project leader*
  
  - **From Task model to Test Model using Ulspec tool**
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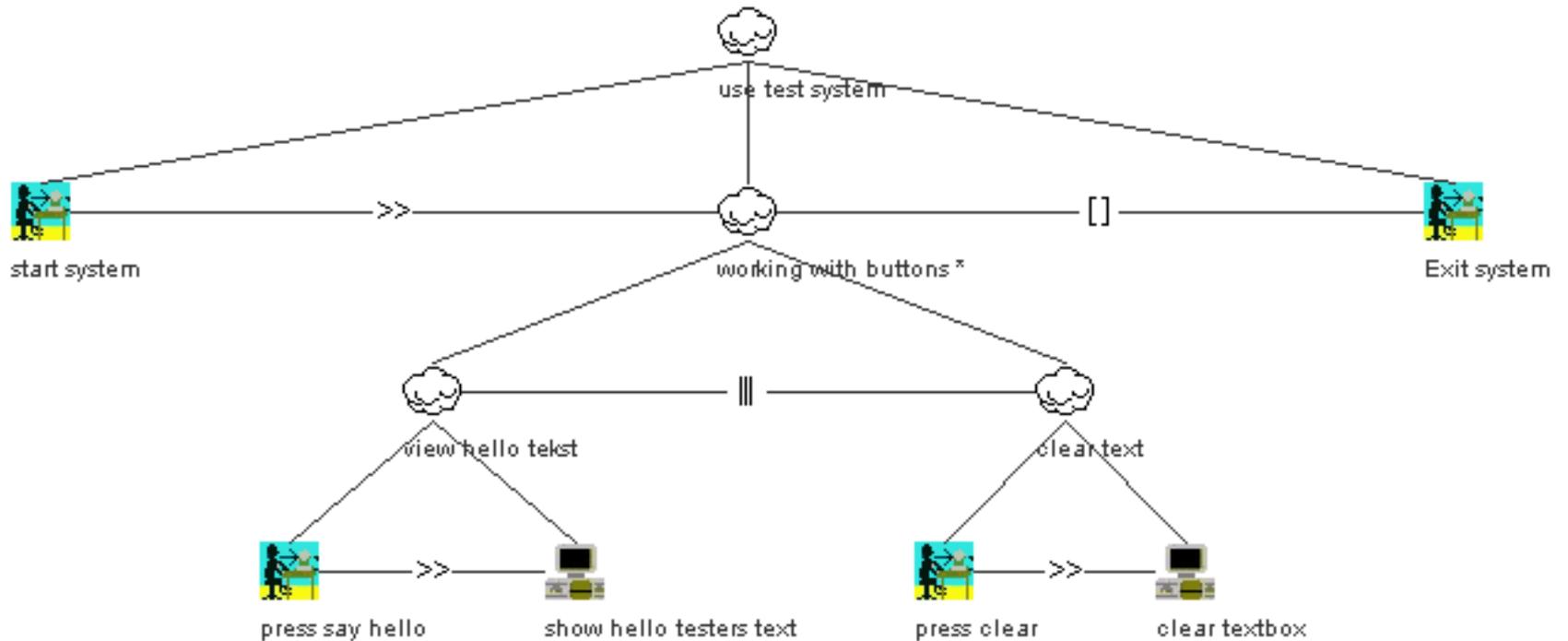
# SAY HELLO APPLICATION DESCRIPTION

**NSPYRE**

| User Action                 | System result                           |
|-----------------------------|-----------------------------------------|
| Start application           | Show startscreen                        |
| Press “Say Hello” button    | Fill in “Hello Best Testers” in textbox |
| Press “Clear” button        | Clear content of textbox                |
| Press X to exit application | Close application                       |

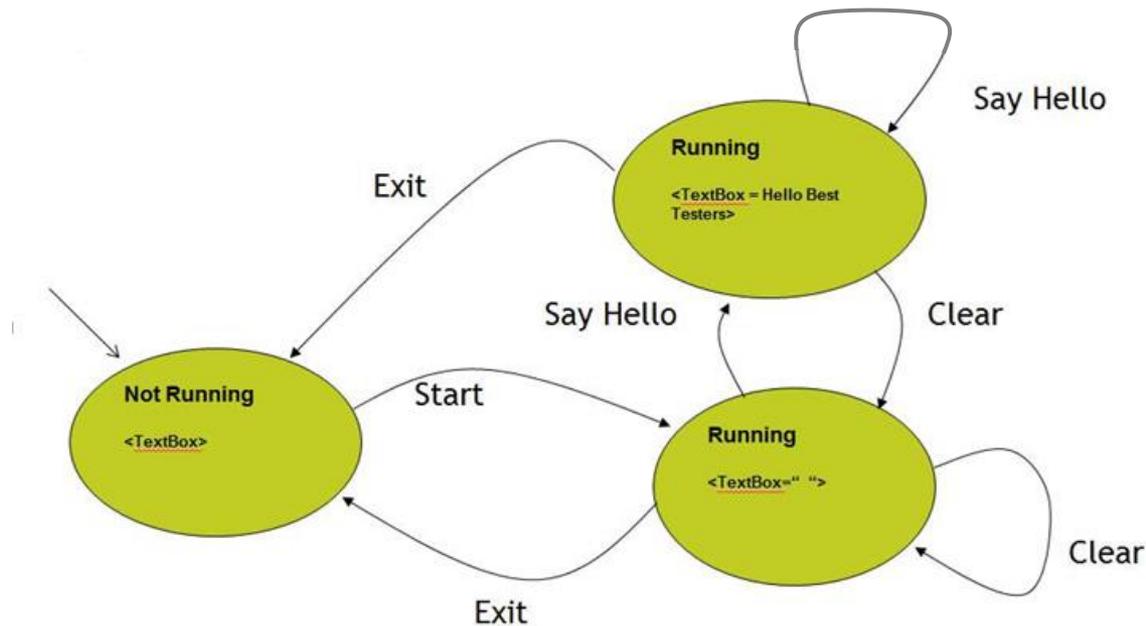


# SAY HELLO CONCUR TASK TREE



# SAY HELLO FUNCTIONAL STATE MODEL

- Simple application but already many test scenarios



# BENEFITS OF (CTT) TASK MODELING

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- Translation of design to Concur Task Tree seems straight forward
- Clear visual way of specifying all interaction details (e.g. all input fields in a screen) and user interaction flows -> can this replace use cases?
- Changes in requirements: Only keep this model up to date, not have to change all design mockups
- Model can be maintained by others than UX (free tooling)
- Model can be used for model driven engineering??

# AGENDA

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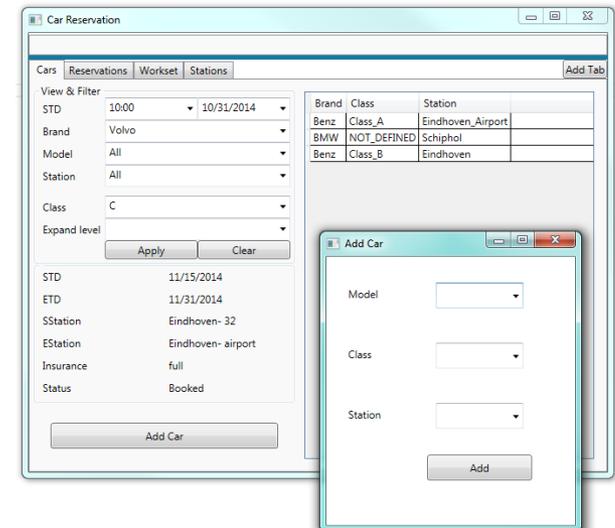
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# CASE STUDY: CAR RESERVATION SYSTEM

(2 requirements)

- Navigate to Cars tab
- Add a car to reservation system
  - select ‘add Car’
  - Enter Car info in the popup window
    - Enter **mandatory** information (fields)
      - Select Car *Model*
      - Select a *Station* (Req. 1)
    - Enter additional information, if applicable (Class of Car)
  - Select ‘Ok’ to close the window and perform the action only if “Eindhoven” station is selected (Req. 2)
  - Select ‘Cancel’ to close the window without performing the action



# MANUAL TEST DESIGN AND SCRIPTING DECISION TABLE

| Input Conditions  |    |    |    |                  |                 |        |
|-------------------|----|----|----|------------------|-----------------|--------|
| Car Model         | -  | X  | -  | X                | X               | X      |
| Station           | -  | -  | Y  | Y!=<br>Eindhoven | Y=<br>Eindhoven | Y      |
| Confirmation      | OK | OK | OK | OK               | OK              | Cancel |
| Output Conditions |    |    |    |                  |                 |        |
| Car is added      | F  | F  | F  | F                | T               | F      |
| Test case Tag     | A  | B  | C  | D                | E               | F      |

Test Case D

- Select **Tab** By name ("tab\_Cars\_Mng")
- Click on **Button** by name ("btn\_add\_car")
- Wait for **Window** by name ("win\_add\_car")
- Select Item of **ComboBox** by name ("cmbx\_model") with value ("BMW")
- Select Item of **ComboBox** by name ("cmbx\_station") with value ("Eindhoven")
- Click on **Button** by name ("btn\_Ok")
- Check Existence of **Row** with (Model: BMW, Station: Eindhoven)

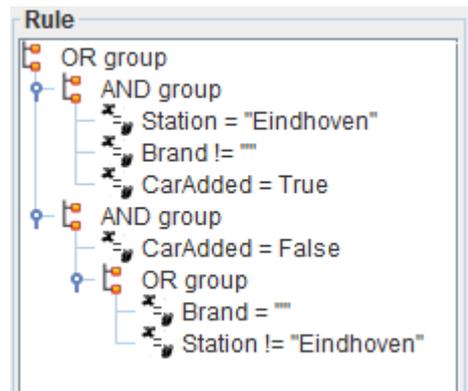
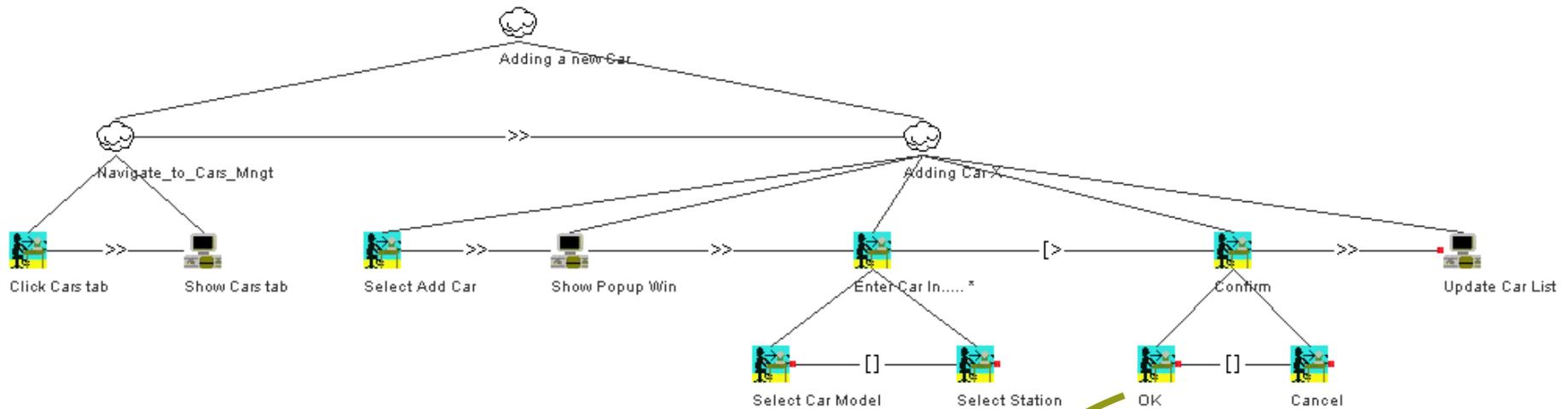
Test Case E

- Select **Tab** By name ("tab\_Cars\_Mng")
- Click on **Button** by name ("btn\_add\_car")
- Wait for **Window** by name ("win\_add\_car")
- Select Item of **ComboBox** by name ("cmbx\_model") with value ("BMW")
- Select Item of **ComboBox** by name ("cmbx\_station") with value ("Eindhoven")
- Click on **Button** by name ("btn\_Cancle")
- Check Non-Existence of **Row** with (Model: BMW, Station: Eindhoven)

## Manual scripting challenges:

- Different order in entering information -> manually design
- Data Selection -> manually done
- New fields -> destroy previous test cases
- Renaming some fields -> destroy previous test cases

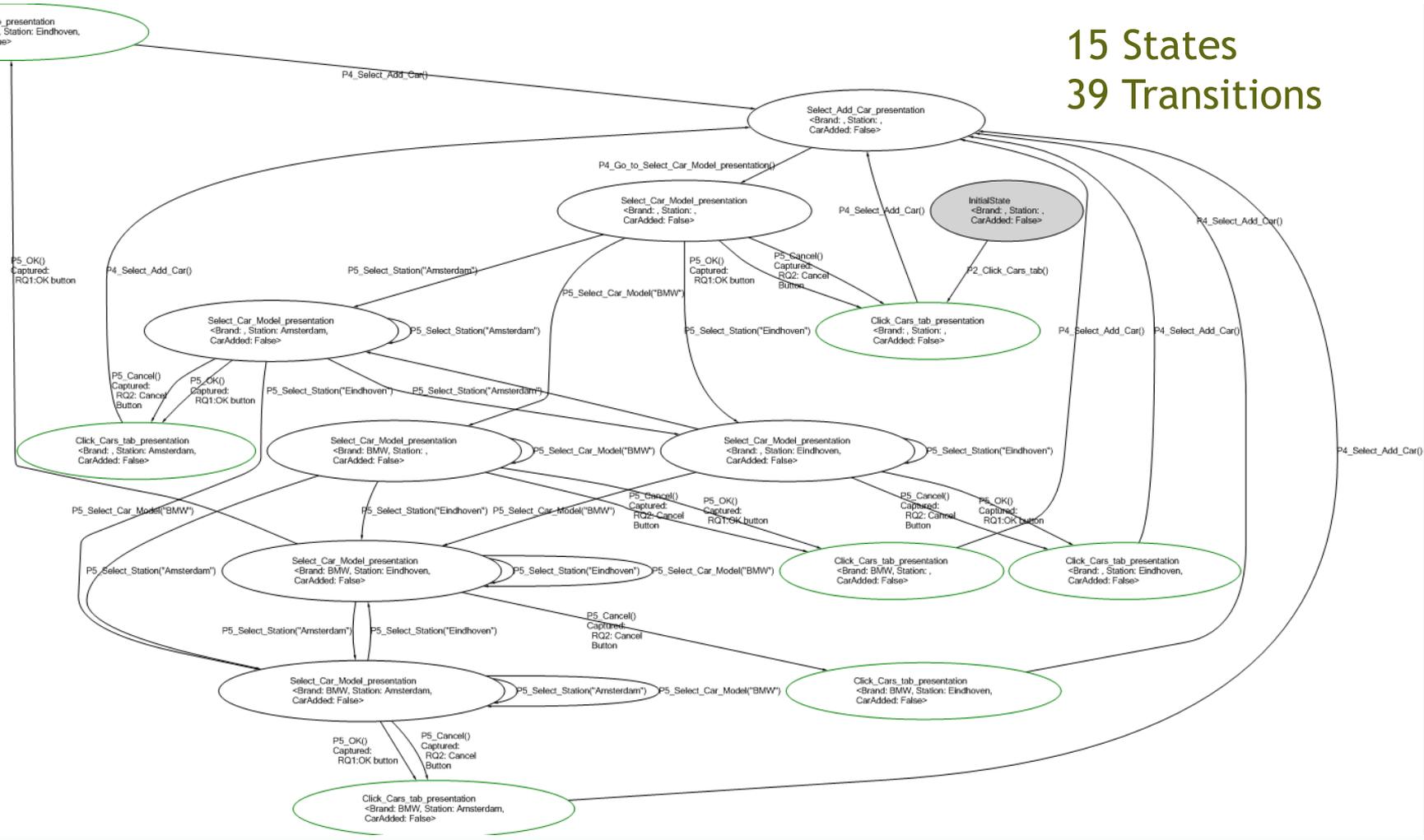
# MBT + UISPEC: TASK MODEL



Postcondition

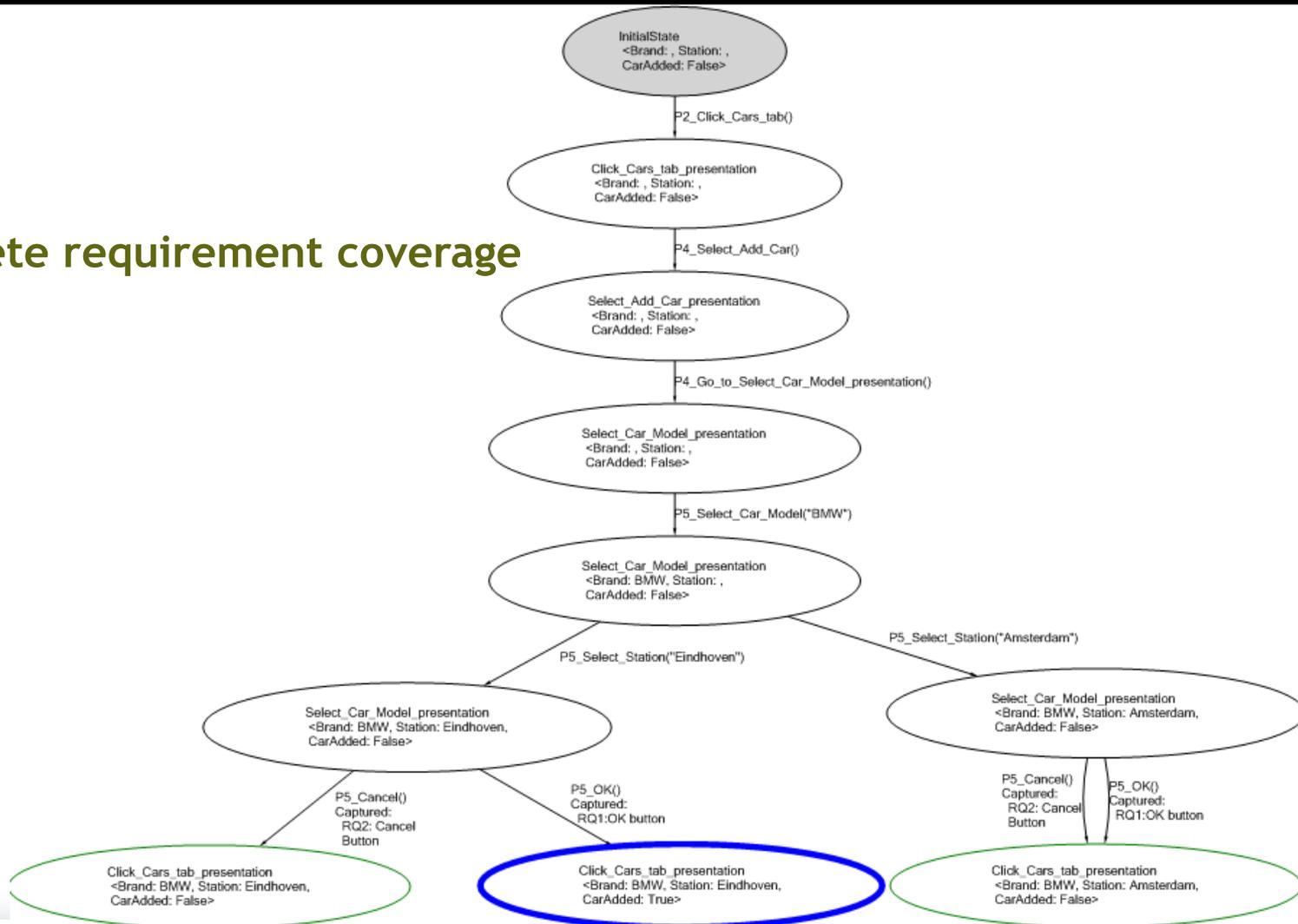
# MBT + UISPEC: GENERATED MODEL

15 States  
39 Transitions



# MBT + UISPEC: SCLICING (REQUIREMENT COVERAGE)

Complete requirement coverage



# MBT + UISPEC: SOME OF GENERATED TEST CASES

Test Case E

Test Case F

Test Case D

Test Case F



# RESULTS

|                                                  | Manual test design and manual scripting<br>(automatic test execution) | Model Based Testing (MBT)<br>(automatic test execution) | MBT+ Ulspec                                 |
|--------------------------------------------------|-----------------------------------------------------------------------|---------------------------------------------------------|---------------------------------------------|
| SUT                                              | Car reservation system<br>(2 requirements )                           | Car reservation system<br>(2 requirements )             | Car reservation system<br>(2 requirements ) |
| Test Design<br>(logical test case)               | ½ h for test specification                                            | 1 h modeling                                            | ½ h for creating task model                 |
| Test Generation<br>(physical test case)          | ½ h for scripting the test cases                                      | Automatic generation of 13 test cases                   | Automatic generation of 13 test cases       |
| Test Execution                                   | Automatic execution<br>(MS UI automation)                             | Automatic execution<br>(MS UI automation)               | Automatic execution<br>(MS UI automation)   |
| Number of Test Cases                             | 2 Test cases<br>(2 test case/hrs)                                     | 13 Test cases<br>(13 test case/hrs)                     | 13 Test cases<br>(26 test case/hrs)         |
| Coverage                                         | 2 scenarios<br>2 req                                                  | All scenarios<br>2 req                                  | All scenarios<br>2 req                      |
| Maintenance Effort<br>(change /new requirements) | 1 h for adding test scenario (new requirement)                        | ½ h for updating SpecExplorer model                     | ½ h for updating task model                 |

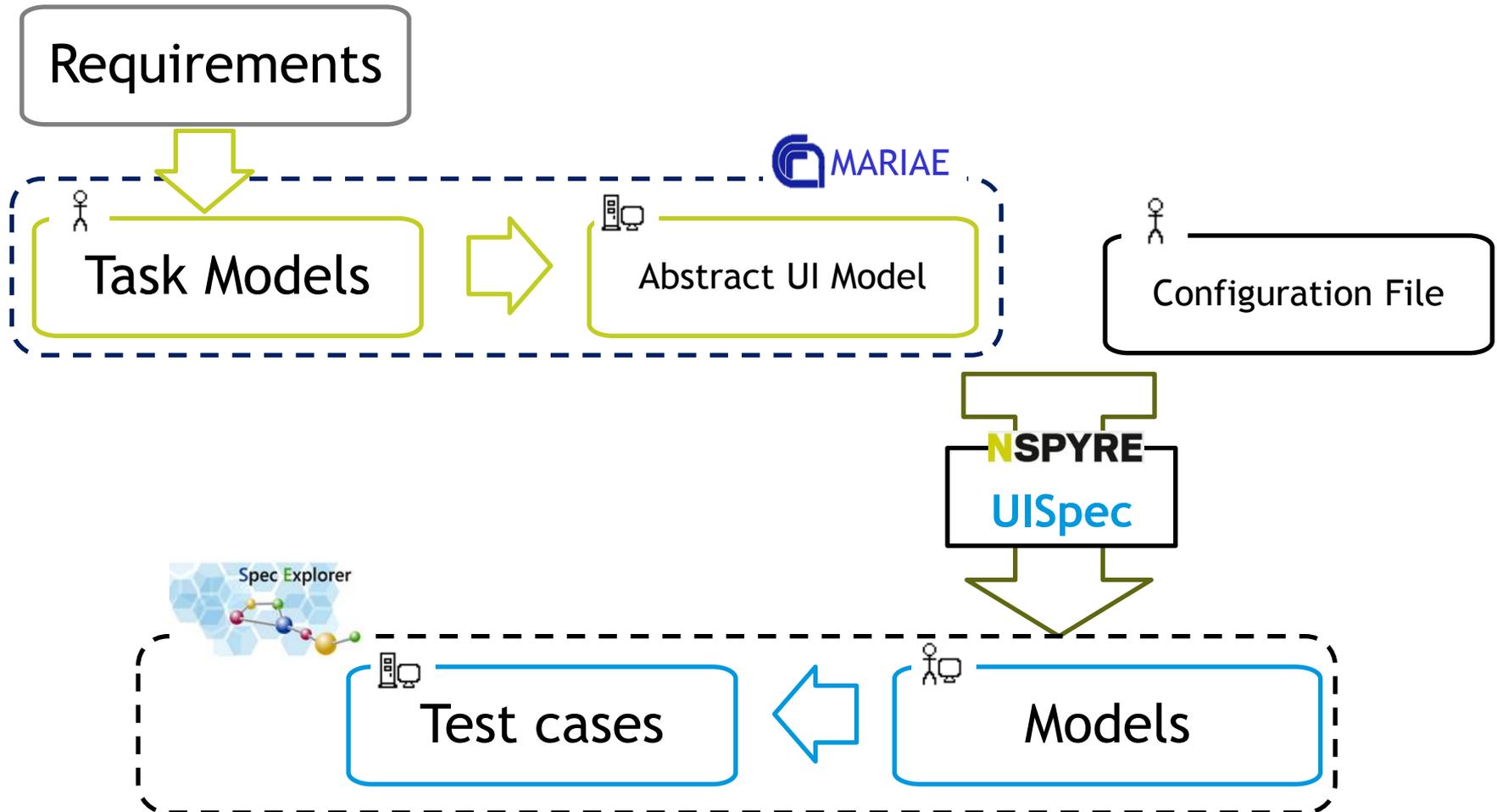
# CASE STUDY: PERCEIVED BENEFITS

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- **Communication/manage complexity**
  - Better communication; less misunderstanding
- **Test Automation Effort**
  - Reducing test specification effort by reusing task models
  - Increased productivity (Saving time and cost)
- **Maintainability /Agility**
  - Easier and safer Maintainability by using task models as one synchronization point
  - Changes in requirements → Update in Task Model → automatic update in Test cases

# SUMMARY (WORKFLOW & TOOLS)

**NSPYRE**



- Tool as an standalone application.
- (Pending) tool will be available as an open source Eclipse plugin for the Eclipse community.
- For now available on request
  
- Future steps
  - Support data handling/configuration aspects in UISpec, instead of relying on manual additions in Spec Explorer,
  - Supporting other MBT tools.

# CONCLUSIONS

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- MDE and MBT technologies have matured a lot in the latest years
- It is a matter of time..... Evolution.....



# QUESTIONS MATTER.

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SO YOU WON'T HAVE ANY LEFT

*MBT is....*

*Strategies, tools and artifacts*

*Manage complexity*

*Reduces the need of manual or human involvement of interaction*

*Avoids spending time in unskilled repetitive error prone or redundant tasks*

*Provides bandwidth to Innovate!!*